

# Connecting to VPN

Commonwealth University offers a VPN service using the Cisco Secure Client to facilitate remote access to on-campus resources.

Accessing the VPN from on-campus is not supported and will prevent you from accessing all network resources. You must disconnect the VPN to restore network access.

## University Devices

University-managed devices are typically pre-configured with a special VPN profile. Once you launch the Cisco Secure Client, select "CU Managed VPN" from the dropdown and connect.

## Other Devices

If you haven't connected to the university VPN before, you must first [download the Cisco Secure Client](#).

- Launch Cisco Secure Client
- Select "Commonwealth University" from the dropdown, or enter "vpn.commonwealthu.edu" if you don't have that option.
- Select "Connect".
- Select the appropriate group (Usually "Faculty/Staff", the default).
- Enter your username and password, as you do when you log into your office computer.
- Enter your Duo Passcode (found in the Duo Mobile app) or leave the Duo field blank for an automatic Duo challenge (Duo Push or SMS). [[Duo help](#)]
- Click OK.

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